

In its goal of being a leader company in its sector, ISTOBAL considers the Quality of its products and services, the protection of the Environment and the promotion of Health and Safety of the people within its organization the essential prerequisites for success.

Therefore, ISTOBAL bases its Environmental, Quality and Occupational Safety and Health Policy on the following principles:

- To provide products and services of a quality that fulfills the expectations of Customers.
- To use in its equipments components in accordance with the energy efficiency regulations and to offer its customers full facilities for water treatment and reuse in their washing equipments.
- To promote an internal culture of continuous improvement of Quality, Environmental Management and Occupational Safety and Health at all levels of the organization:
 - Training, involving and getting the commitment of employees in all necessary matters for this purpose.
 - Through information, consultation and participation of all the organization members in planning and implementation of safety preventive activities.
 - Setting specific objectives and their revision.
 - Guaranteeing availability of resources to fulfil these objectives.
- To maintain a revision system on its processes to minimize their environmental impacts and prevent contamination. Specially, it undertakes to:
 - Minimize the waste production in origin and its repercussion by means of correct segregation and management, as well as to study alternatives to reduce hazard on the generated waste.
 - Optimize water consumption and keep controls on its effluents.
 - Watch the efficiency of its energy consumptions.
 - Keep control over its emissions to the atmosphere.
- To plan and implement appropriate preventive actions to avoid occupational accidents and diseases.
- To ensure that the current Safety and Environmental legislation is upheld as well as other requirements endorsed by ISTOBAL.
- To evaluate the evolution of Quality, Environmental repercussion, and Occupational Safety and Health, so that ISTOBAL can ensure the maintenance and continuous improvement of its Management Systems.



Rafael Tomás Alfaro
C.E.O.